

Trio Runner – Trio

Trio is Oskaloosa's premier venue for sports, food, and films. Opening in fall 2024, Trio offers a welcoming atmosphere for guests of all ages to play tennis, pickleball, and simulated golf. We also have a three-screen movie theater where our guests can catch all of the latest cinematic attractions while enjoying up-scale seating and concessions. Trio offers a casual dining experience within the restaurant and bar as well as outdoor seating and an indoor lounge area.

We are excited for our guests to experience our top-of-the-line service throughout the venue. We will offer delicious lunch and dinner menus, local craft ales and lagers, and hand-crafted cocktails. Guests can book play time in our sports areas by the hour and we'll offer leagues for the real enthusiast! Our theater concessions are the best around to go with the latest blockbusters.

The Trio Runner role will be responsible for the stellar and carry-out service of food to our valued guests as well as various other behind-the-scenes duties that keep our business running. The positions both require an individual who is organized, has a positive attitude, and is invested in our guests having a pleasant experience from the time they enter our doors until they depart. This individual will be one of the facets to a gold-standard dining experience.

Runner Key Skills

- Working within a team
- Problem-solving and relationship-building skills
- Excellent time management
- Passion for providing gold-standard hospitality to guests
- Integrity to make the right decisions for the organization, staff, and guests
- The highest standards for food and beverage hygiene, sanitation, and safety
- Excellence in leadership – always setting an example with your actions

Runner Responsibilities

- Present meals to our guests
- Clean windows, doors, booths, tables, high chairs/booster seats, flat surfaces, and menus, check bathrooms and floors for debris
- Print children's menus
- Bus tables; if needed
- Ensure garnishes are stocked and back-ups are ready; if applicable
- Help with dinner set up; if needed
- Roll to-go silverware
- Help wash and put away dishes and glassware
- Enforce food handling regulations and other guidelines to increase guest safety

- Ensure guest satisfaction and a positive experience from the time of arrival until the time of guest departure
- Drive sales
- Maintain company culture and staff morale
- Promote each of the facets of the business (bar, dine-in restaurant, events, meetings, sports, leagues, films)
- Perform other job-related duties as assigned

Must Have

- Point of Sale (any) experience
- Positive attitude and excellent communication skills
- Passion for hospitality and excellent service
- People skills
- Basic math skills
- Excellent time management
- Bilingual English/Spanish: a plus

Physical Requirements

- Bending, carrying, climbing, lifting, pushing-pulling, reaching, sitting, standing, walking
- The ability to lift up to 25 pounds regularly
- The ability to sit, stand, or walk for long periods of time

Working Conditions

- May include extremes of temperature and humidity
- Hazards include stairs, heat from kitchen equipment, sharp objects, slippery floors

Compensation

- \$12.00 per hour
- 401(k) Beginning 1/1/25

Reports To

- Front of House Manager of TRIO

Terms of Employment

- At Will